

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi @jsitel.com

June 26, 2015

Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 14-58

2015 ETC Annual Report of Coalfields Telephone Company

Study Area Code 260408

Dear Ms. Dortch:

On behalf of Coalfields Telephone Company ("Coalfields"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. Coalfields seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of its Progress Report on its Five-Year Service Quality Improvement Plan as required by Section 54.313(a)(1).

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

¹ 47 C.F.R. §§ 54.313, 54.422.

² Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 15-712 rel. June 17, 2015 (Protective Order). 47 C.F.R. § 54.313(f)(2).

³ 47 C.F.R. §§ 0.457, 0.459, 54.313(a)(1).



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June 26, 2015

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 14-58

2015 ETC Annual Report of Coalfields Telephone Company

Study Area Code 260408 Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Coalfields Telephone Company (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules,¹ withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).²

- 1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").³
- 2. Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission an initial section 54.202(a) Five-Year Service Quality Improvement Plan ("Five-Year Plan") which is contained in the attachment to the 2014 Report.⁴
- 3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

¹ 47 C.F.R. §§ 0.457, 0.459.

² 47 C.F.R. § 0.459(b)(1) through (9).

³ 47 C.F.R. §§ 54.313, 54.422.

⁴ See In the Matter of Connect America Fund, WC Docket No. 10-90, Order DA 14-591 (rel. May 1, 2014).

4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

In its March 5, 2013 Order, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories." Accordingly, because the Company is a rate-of-return carrier, it must file a five-year service improvement plan which contains proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

- 5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal. The Company uses the information contained in the Five-Year Plan to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has

⁵ See Connect America Fund et al., WC Docket 10-90 et al., Order, DA 13-332 (rel. Mar. 5, 2013) ("March 5, 2013 Order") at para 9 citing Section 54.202(a) (1) (ii).

been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

- 7. Any previous versions of this information are not publicly available.
- 8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- 9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall JSI Vice President 301-459-7590

jkuykendall@jsitel.com

FCC Form 481 - Carrier Annual Reporting

REDACTED FOR PUBLIC INSPECTION

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819

	Data Collection Form	TED TOKT OF	DEIO IIVOI	Ju	ly 2013		
<010>	Study Area Code	260408					
	•	GEARHEART-COAL	.FTFI.DS				
<015>	Study Area Name	GEARTEART - COAD	IF I ELLOS				
<020>	Program Year	2016					
<030>	Contact Name: Person USAC should contact with questions about this data	James Campbell					
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6064796254 ext					
<039>	Contact Email Address: Email of the person identified in data line <030>	jcamp@mis.net					
ANNUA	AL REPORTING FOR ALL CARRIERS					54.313 Completion Required	54.422 Completion Required
<100×	Comics Quality Improvement Benerting		,			(check box wh	en complete)
	Service Quality Improvement Reporting			mplete attached worksh			./
<200> <210>	Outage Reporting (voice)		(coi	mplete attached worksh	neet)		
		outages to report				✓	
<300>	Unfulfilled Service Requests (voice)				1		
<310>	Detail on Attempts (voice)						
					(attach descriptive d	ocument)	
<320>	Unfulfilled Service Requests (broadband)				_		111111.
<330>	Detail on Attempts (broadband)				l		,,,,,,,,
					(attach descriptive	document)	
<400>	Number of Complaints per 1,000 customers (voice)				J		
<410>	Fixed 0.37						
<420>	Mobile 0.0					✓	√
<430>	Number of Complaints per 1,000 customers (broadl	nand)					
<440>	Fixed 0.0	sanay				✓	
<450>	Mobile 0.0						
<500>	Service Quality Standards & Consumer Protection R	ules Compliance	(ci	heck to indicate certifica	ation)	✓	✓
	260408ky510.pdf						
<510>				(attached descriptive de	ocument)	_	
(310)				(uttachea descriptive at	ocumenty		<u> </u>
<600×	Functionality in Emergency Situations			baal ta indianta aautilia	netical)	_/	
\000	260408ky610.pdf			heck to indicate certifica	itionj		<u> </u>
						1	
			(att	tached descriptive docu	ment)		
<610>							
<700>	Company Price Offerings (voice)				sh and l		111111
<710>	. ,			omplete attached works			
	Company Price Offerings (broadband)			omplete attached works			
<800>	Operating Companies and Affiliates			omplete attached works			IIIIIII
	Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Certification			omplete attached works	neetj		
1000>	voice services rate comparability certification		Yes				
<1010>	,		(a	attach descriptive docun	nent)		
<1100×	· Certify whether terrestrial backhaul options exist (\	(os or No.)		if not about to indicate	andification)		*****
/TT00>	Certify whether terrestrial backflaul options exist (res or No)		if not, check to indicate	certificationj		mini.
<1110>			(co	omplete attached works	sheet)		//////
<1200>	Terms and Condition for Lifeline Customers		(co	omplete attached works	sheet)		✓
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation \	Workshee	<u></u>			
	Including Rate-of-Return Carriers affiliated with Pr	ice Cap Local Excl	hange Car	riers			
<2000>			(ch	neck to indicate certifica	rtion)		iiiiii
<2005>		_		mplete attached works	heet)		
.2005	Rate of Return Carriers, Proceed to ROR Additional	<u>Documentation</u>		 '		,	
<3000>				neck to indicate certifica		— •	
<3005>			(co	implete attached works	neet)		The State of the State of

(complete attached worksheet)

<010> <015> <020>		260408 GEARHEART-COALFIELDS 2016		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	6
<030>	data in data line <030>	James Campbell 6064796254 ext.			
<039> <110> <111>	Contact Email Address - Email Address of person identified in data line <030> 3: Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?) ((yes / no) (yes / no) (yes / no)	• •		
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.	260408ky112.pdf	pd£		
<pre><113> <114> <115> <116> <117</pre> <117 <117	Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How much (USF) was used to improve service quality and how support was used to improve service coverage How much (USF) was used to improve service capacity and how support was used to improve service capacity provide an explanation of network improvement targets not met		Yes Yes Yes Yes Yes Yes Not Applicable	Name of Attached Document	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Stuc	Study Area Code	ام ا				260408						
	Study Area Name	ne				GEARHEART-COALFIELDS	OALFIELDS					
<020> Prog	Program Year					2016						
<030> Con	rtact Name	- Person USAC	should contac	Contact Name - Person USAC should contact regarding this data	data	James Campbell	e11					
<035> Con	ntact Teleph	one Number -	Number of pe	Contact Telephone Number - Number of person identified in data line <030>	in data line <c< td=""><td>)30> 6064796254 ext.</td><td>ext.</td><td></td><td></td><td></td><td></td><td></td></c<>)30> 6064796254 ext.	ext.					
<039> Con	ıtact Email ≠	\ddress - Emai	I Address of p€	Contact Email Address - Email Address of person identified in data line	in data line ⊲	<030> jcamp@mis.net	let					
<220>	\\ \\ \\ \\ \	 b1>	<	<	<p4><</p4>	<c1></c1>	<c2></c2>	\p >	<e>></e>	\$	\ \ \	√h V
R	NORS Reference	Outage Start	Outage Start Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Did This Outage Affect Multiple		
ž	Number	Date	Time	Date	Time	Customers Affected	Total Number of Customers	Affected (Yes / No)	Description (Check all that apply)	Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures

(700) Pri	ce Offerings in	(700) Price Offerings including Voice Rate Data	Jata				D. S.	FCC Form 481	OLDO COOC AM Lands
Data Col	Data Collection Form						iO nf	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	B Control No. 3060-0819
<010>	Study Area Code	ode .			260408				
<015>	Study Area Name	ame			GEARHEART-COALFIELDS	OALFIELDS			
<020>	Program Year				2016				
<030>	Contact Name	Contact Name - Person USAC should contact regarding this data	l contact regard.	ng this data	James Campbell	e11			
<032>	Contact Telep	Contact Telephone Number - Number of person identified in data line <030>	er of person ide	ntified in data line <	:030> 6064796254 ext.	ext.			
<039>		Contact Email Address - Email Address of person identified in data line <030>	ess of person ide	ntified in data line <	<030> jcamp@mis.net	et			
<701>		Residential Local Service Charge Effective Date	ective Date	1/1,	1/1/2015				
<702>		Single State-wide Residential Local Service Charge	Service Charge						
<703>	<a1></a1>	<a2></a2>	<a3></a3>	<	<	<	 	<	\$
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Bates and Fees
								0	
					See at	See attached worksheet			

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013
<010> Study Area Code	260408
<015> Study Area Name	GEARHEART-COALFIELDS
<020> Program Year	2016

James Campbell 6064796254 ext. jcamp@mis.net

<035> Contact Telephone Number - Number of person identified in data line <030>
<039> Contact Email Address - Email Address of person identified in data line <030>

<030> Contact Name - Person USAC should contact regarding this data

			, ,										
<d4>></d4>	Usage Allowance Action Taken When Limit Reached { <i>select</i> }												
<q3></q3>	Usage Allowance (GB)												
<d2></d2>	Broadband Service - Upload Speed (Mbps)												
<d1>></d1>	Broadband Service - Download Speed (Mbps)												
<>>>	Total Rate and Fees					had	5						
<bs></bs> <bs></bs> <br< td=""><td>State Regulated Fees</td><td></td><td></td><td></td><td></td><td>76#6 995 -</td><td>oce ander</td><td> NOINSIIGGI</td><td></td><td></td><td></td><td></td><td></td></br<>	State Regulated Fees					76#6 995 -	oce ander	NOINSIIGGI					
 	Residential Rate						•						
<a2></a2>	Exchange (ILEC)												
<a1></a1>	State												
<711>		<u> </u>	. 1	1									•

(800)	(800) Operating Companies			ECC Exem 404
Data Coll	Data Collection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	260408		
<015>		GEARHEART-COALFIELDS	FIELDS	
<020>		2016		
<030>	e - Person USAC should contact regarding this data	James Campbell	1	
<032>	Contact Telephone Number - Number of person identified in data line <030>	6064796254 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	jcamp@mis.net		
<810>	Reporting Carrier Gearheart Communications, Inc. $d/b/a$	Coalfields Telephone Company	Jompany	
<811>	Holding Company Not Applicable			
<812>	Operating Company Gearheart Communications, Inc. d/b/a Coalfields Telephone Company	s Telephone (Company	
<813>	<a><a><a><a><a><a><a><a><a><a><a><a><a><		<a>2>	<a><a><a><a><a><a><a><a><a><a><a><a><a><
-	Affiliates		SAC	Doing Business As Company or Brand Designation
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(900) Ti Data Co	(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	260408
<015>		GEARHEART-COALFIELDS
<020>		2016
<030>		James Campbell
<032>	 Contact Telephone Number - Number of person identified in data line <030> 	6064796254 ext.
<039>	 Contact Email Address - Email Address of person identified in data line <030> 	jcamp@mis.net
<910>	• Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	
		Name of Attached Document
ff your to conf demon § 54.31 <921><922><924><924><924><925><926><926><926><926><926><926><926><926	company serves Tribal lands, please select (Yes,No, NA) for each these boxes irm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Eacilities Siting rules Compliance with Environmental Review processes Compliance with Cultural Preservation review processes Compliance with Tribal Business and Licensing requirements.	Select Yes or No or Not Applicable

(1100) N	(1100) No Terrestrial Backhaul Reporting	ECC Form A81
Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	260408
<015>	Study Area Name	GEARHEART-COALFIELDS
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	James Campbell
<032>	Contact Telephone Number - Number of person identified in data line <030>	6064796254 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jcamp@mis.net
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	sdo

- (000)		
(1200) 10	(1200) Terms and Condition for Lifeline Customers	FCC Form 481
Lifeline		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	Data Collection Form	July 2013
<010>	Study Area Code	260408
<015>	, Study Area Name	GEARHEART-COALFIELDS
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	James Campbell
<032>	Contact Telephone Number - Number of person identified in data line <030>	
<039>	Contact Email Address - Email Address of person identified in data line <030>	30> jcampsmis.net
		260408ky1210.pdf
<1210>	<1210> Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website	
"Please c	"Please check these boxes below to confirm that the attached document(s), on line 1210,	
or the website li: § 54.422(a)(2) a annually report:	or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

(2000) Price	(2000) Price Cap Carrier Additional Documentation	FCC Form 481	
Data Collection Form	tion Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819	119
Including Ra	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013	
<010>	<010> Study Area Code		
<015> S	<015> Study Area Name	250408	
<020> P	<020> Program Year	GEARHEART-COALFLEIDS	
<030>	<030> Contact Name - Person USAC should contact regarding this data	2016	
<035> C	<035> Contact Telephone Number - Number of person identified in data line <030>	James Campbell	
000/	7030> Contact Email Addrage Email Addrage of portion identified in data line 2030>	6064/96254 ext.	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

חומות:			formation							and to define the second for
COMMENTAMENT THAS INSUPPORT AS SELECTION IN 11 TO CAN 3 34.322(B)/(C)/(D)/(C)/(D)/(C)/(D) IN THE MALE THAS IN THE MOCHINE SELECTION IS ACCURATE.	Incremental Connect America Phase I reporting 2nd Year Certification {47 CFR § 54.313(b)(1)ii} 3rd Year Certification {47 CFR § 54.313(b)(1)ii}	Attachment {47 CFR § 54.313(b)(1)ii}	Name of Attached Document(s) Listing Required Information	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)} 2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)} 2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)}	2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)} 2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband	Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Interim Progress Community Anchor Institutions	Months of Control of the American Control of the Ameri
מווופרו או	 <2010> <2011a>	<2011b>		<2012> <2013>	<2014><2015>	<2016>	<2017><2018><2019>	<2020>	<2021>	

DEDACTED FOR DITION INCREDITION	INEUROTED FOR FOREIGN MOLECITION	FCC Form 481	OMB Control No. 3060-0986/OMB Control No. 3060-0819	July 2013	
		(3000) Rate Of Return Carrier Additional Documentation	Data Collection Form		

	260408	GEARHEART-COALFIELDS	2016	James Campbell	6064796254 ext.	jcamp@mis.net
Charles A son Code	SOLOS SILUN Alea Code	<015> Study Area Name	<020> Program Year	<030> Contact Name - Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person identified in data line <030> 6064796254 ext.	<039> Contact Email Address - Email Address of person identified in data line <030> jcamp@mis.net
5	OTO.	<015>	<020>	<030>	<032>	<039>

<030>	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>	James Campbell 6064796254 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	
СНЕСК	CHECK the boxes below to note compliance on its five year service quality plan (pursuant t CFR § 54.313(f)(2). I further certify that the i	pliance on its five year service quality plan (pursuant to 47 CR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.
		260408ky3010.pdf
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR \S 54.313(f)(1)(i)	Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to \$ 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	12 contains the required information pursuant to ses of community anchor institutions to which began
		260408ky3012.pdf
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
(3013)	Lis your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No) (Yes/No)
Please	check these boxes to confirm that the attached document(s), on line 3017,	Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for	
(3016)		Flows
i		260408ky3017.pdf
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No) OIO
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains Etther a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications	nat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	h Flows
(3021)	Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit	ic accountant that performed the company's financial audit
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § $54.313(f)(2)$, contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format caparable to RUS Operating Report for Telecommunications. Reproverse	
(3023)		
(3024)		Flows
(3026)	Attach the worksheet listing required information	
		Name of Attached Document Listing Required Information

Page 12

(Ontinued)	REDACTED FOR PUBLIC INSPECTION FCCForm 481
s Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

260408	GEARHEART-COALFIELDS	2016	James Campbell	6064796254 ext.	jcamp@mis.net
Study Area Code	Study Area Name	Program Year	Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030> 6064796254 ext.	Contact Email Address - Email Address of person identified in data line <030> احمسه@سنع.net
<010>	<015>	<020>	<030>	<032>	<039>

(3030) Telephone Plant In Service(TPIS) (3028) Operating Expenses Financial Data Summary (3029) Net Income (3031) Total Assets (3033) Total Equity (3032) Total Debt (3034) Dividends (3027) Revenue

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	260408
<015>	Study Area Name	GEARHEART-COALFIELDS
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	James Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6064796254 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jcamp@mis.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Study Area Code of Reporting Carrier: Filling Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment

under Title 18 of the United States Code, 18 U.S.C. § 1001.

	ion - Agent / Carrier ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	260408	
<015>	Study Area Name	GEARHEART-COALFIELDS	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	James Campbell	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6064796254 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jcamp@mis.net	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) John Staurulakis, Inc.	Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier is authorized to submit the information reported on behalf of the reporting carrier. I politities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ded to the authorized agent is accurate.
Name of Authorized Agent: John Staurulakis, Inc.	
Name of Reporting Carrier: GEARHEART-COALFIELDS	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/26/2015
Printed name of Authorized Officer: James Campbell	
Title or position of Authorized Officer: CFO	
Telephone number of Authorized Officer: 6064796254 ext.	
Study Area Code of Reporting Carrier: 260408	Filing Due Date for this form: 07/01/2015
, ,	d by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients o	n Behalf of Reporting	Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipi the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information re	•	
Name of Reporting Carrier: GEARHEART-COALFIELDS		
Name of Authorized Agent or Employee of Agent: John Staurulakis, Inc.		
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/26/2015
Printed name of Authorized Agent or Employee of Agent: Lans Chase		
Title or position of Authorized Agent or Employee of Agent Staff Director - Regulatory		
Telephone number of Authorized Agent or Employee of Agent: 7705692105 ext.1		
Study Area Code of Reporting Carrier: 260408 Filing Due Date for this form: 07/01/2015		
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 4 18 of the United States Code, 18 U.S.C. § 1001.	47 U.S.C. §§ 502, 503(b), or fi	ine or imprisonment under Title

Attachments

ATTACHMENT - LINE 112

Five-Year Network Improvement Plan and Progress Report

ATTACHMENT REDACTED IN ENTIRETY

Coalfields Telephone Company's demonstration of complying with applicable service quality standards and consumer protection rules for voice and broadband services:

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ² The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. ³ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement." ⁴

Coalfields Telephone Company ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under the Kentucky Revised Statutes (KRS) and Kentucky Administrative Regulations (KAR). These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of KRS Chapter 278.541 to 278.544 and 807 KAR 5:011, which disclose rates, terms and conditions of service to customers; (2) adherence to Kentucky state consumer protection requirements governing telephone providers which include Consumer protections as

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

identified in KRS Chapter 278.546, Pricing Procedures as illustrated in KRS Chapter 278.542(1), and Compliance with Anti-Slamming Procedures as adopted in KRS Chapter 278.535; (3) truth-in-billing requirements as required in 807 KAR 5:061, Section 13; and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy. Additionally, incumbent local exchange carriers are required by 807 KAR 5:061, Section 4(4) to maintain records of and report monthly various service objectives related to the Provision of Service, 807 KAR 5:061, Section 10(1); Dial Service Requirements, 807 KAR 5:061, Section 15(1) and (2); Answering Time, 807 KAR 5:061, Section 22(1) and (2) and Service Interruption, 807 KAR 5:061, Section 25(3) and (4).

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 \$8.3.

The Company furthermore will comply with all requirements set forth in the 2015 Open Internet Order when it becomes effective. Coalfields Telephone Company's demonstration of ability to function in emergency situations for voice and broadband services:

Coalfields Telephone Company ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and the Kentucky Administrative Regulations (KAR), 807 5:061, Section 24. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, Coalfields Telephone Company in accordance with 807 KAR 5:061. Telephone, Section 24, has a written plan in place to meet service emergencies resulting from failures of power service, sudden and prolonged increase in traffic, fire, storm, or acts of God, and has trained employees on emergency procedure. Each central office building is supplied with standby generators and battery back-up that enable the central office to keep running for at least the minimum of four (4) hours, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

in its electronic equipment sites in accordance with the specifications identified in Section 24 of the 807 KAR, 5:061, Emergency Operations.

The company's standby generators and battery back-up support both voice and broadband network equipment should an emergency situation occur.

(700) Pr Data Co	(700) Price Offerings Data Collection Form	(700) Price Offerings including Voice Rate Data Data Collection Form	ata				兄 C	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819	Control No. 3060-0819
							nr	July 2013	
<010>	Study Area Code	Code			260408				
<015>	Study Area Name	ı Name			GEARHEART-COALFIELDS	COALFIELDS			
<020>	Program Year	ear			2016				
<030>		Contact Name - Person USAC should contact regarding this data	contact regarc	ling this data	James Campbell	bel1			
<035>		Contact Telephone Number - Number of person identified in data line <030>	er of person ide	entified in data line <	:030> 6064796254 ext.	ext.			
<039>		Contact Email Address - Email Address of person identified in data line <030>	ss of person id	entified in data line <	<030> jcamp@mis.net	net			
/101/		Dacidantial Lazal Canvica Charma Effectiva Data	otion Ovitor	1/1	1/1/2015				
<702>		Single State-wide Residential Local Service Charge	ervice Charge	1					
<703>									_
	<a1></a1>	<a2></a2>	<a3></a3>	<	<	<	 	<	\$
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
	KY	Al		FR	14.0	0.0	0.0	0.0	14.0

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	Code			260408				
<015>	Study Area Name	Name			GEARHEART-COALFIELDS	FIELDS			
<020>	Program Year	sar			2016				
<030>	Contact Na	Contact Name - Person USAC should contact regarding this data	d contact regarding	this data	James Campbell				
<032>	Contact Tel	Contact Telephone Number - Number of person identified in data line	ver of person identif	ied in data line <030>	6064796254 ext				
<039>	Contact Err.	Contact Email Address - Email Address of person identified in data line <030>	ess of person identi	fied in data line <030>	jcamp@mis.net				
<711>	<a1></a1>	<a2></a2>	<	 	<c> <d1></d1></c>	<q>></q>	<9><		<44>>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Broadband Service Usag Download Speed - Upload Speed (Mbps) (GB)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	KY	ALL	34.94	0.0	34.94	2.0	1.0	0.666666	Other, No Limits on Usage Allowance
	KY	ALL	54.94	0.0	54.94	4.0	1.0	0.666666	Other, No Limits on Usage Allowance
	KY	ALL	64.94	0.0	64.94	6.0	1.0	0.666666	Other, No Limits on Usage Allowance
	KY	ALL	74.94	0.0	74.94	8.0	1.0	0.666666	Other, No Limits on Usage Allowance
	KY	ALL	84.94	0.0	84.94	10.0	1.0	0.666666	Other, No Limits on Usage Allowance
	KY	ALL	94.94	0.0	94.94	15.0	1.0	0.666666	Other, No Limits on Usage Allowance
	KY	ALL	114.94	0.0	114.94	20.0	1.0	0.666666	Other, No Limits on Usage Allowance
	KY	ALL	134.94	0.0	134.94	25.0	1.0	0.666666	Other, No Limits on Usage Allowance
	KY	ALL	144.94	0.0	144.94	20.0	2.0	0.666666	Other, No Limits on Usage Allowance
	KY	ALL	164.94	0.0	164.94	25.0	2.0	0.666666	Other, No Limits on Usage Allowance

(800) Operating Companies		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	260408	
<015> Study Area Name	GEARHEART-COALFIELDS	
<020> Program Year	2016	
<030> Contact Name - Person USAC should contact regarding this data	James Campbell	
<035> Contact Telephone Number - Number of person identified in data line <030>	6064796254 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	jcamp@mis.net	
<810> Reporting Carrier Gearheart Communications, Inc. d/b/a Coalfie	d/b/a Coalfields Telephone Company	
Operating Company Gearheart Communications, Inc.	d/b/a Coalfields Telephone Company	
<813> <a1></a1>	<a2></a2>	<83>
Affiliates	SAC	Doing Business As Company or Brand Designation
PDNS, LLC		Mikrotec Internet Services
East Kentucky Network, LLC	269007	Appalachian Wireless

PSC KY TARIFF NO. 3 SECTION 5

First Revised Sheet No. 4 Replaces Original Sheet No. 4

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.3 Basic Exchange Line Service

5.3.1 <u>Description</u>

Basic Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Basic Line may be configured into a hunt group with other Company-provided Basic Lines.

Each Basic Residential (C) Line is provided with the following standard features that can be deleted at the Customer's option:

Touch Tone

Calling Number Delivery (N)

Each Basic Business (C) Line is provided with the following standard features that can be deleted at the Customer's option:

Touch Tone

5.3.2 <u>Rates</u>

Rates do not include a charge for instrument or other customer premises equipment. Rates for additional services, including installation charges, are shown elsewhere in this Tariff.

		Monthly Rate	
1.	Residential Service	\$ 14.00	(I)
2.	Business Service	\$ 18.33	

Issue Date: March 14, 2013 Effective Date: June 1, 2013

Issued by: /s/ Paul D. Gearheart

Paul D. Gearheart, Vice President, General Manager

RECEIVED

3/14/2013

PUBLIC SERVICE COMMISSION OF KENTUCKY

PSC KY TARIFF NO. 3 SECTION 5

First Revised Sheet No. 5

Replaces First Revised Sheet No. 5

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 <u>Lifeline</u>

5.4.1 Description of Service

- 1. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State joint Board recommendation in CC Docket 9645, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this tariff.
- 2. Lifeline is supported by the federal universal service support mechanism.
- 3. Federal baseline support is available for each Lifeline service and is passed through to the subscriber. In addition state support is available for each Lifeline service and is passed through to the subscriber. The total amount of the eligible credit will not exceed the sum of the state and federal subscriber support or the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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JAN 16 2002

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Stephano Buy

Issue Date: January 9, 2001

Effective Date: January 16, 2002

Paul D. Gearheart, General Manager

C:\My Documents\FILES\GCC\TARIFF 2 (GCC CTC PSC KY Tariff No. 3 lifeline 21801).doc

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PSC KY TARIFF NO. 3 SECTION 5

First Revised Sheet No. 6 Replaces Original Sheet No. 6

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 <u>Lifeline</u> (Cont'd)

5.4.2 Regulations

- 1. **(D)**
- 2. One low- income credit is available per household and is applicable to the primary residential connection only.
- 3. A Lifeline customer may subscribe to any local service offering available to other residence customers.
- 4. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
- 5. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
- 6. The federal primary inter-exchange carrier charge (PICC) will not be billed to Lifeline customers who subscribe to toll blocking and do not pre-subscribe to a long distance carrier.

Issue Date: March 9, 2012

Paul D. Gearheart, General Manager

Effective Date: April 1,2012

RECEIVED

3/12/2012

PUBLIC SERVICE COMMISSION OF KENTUCKY

PSC KY TARIFF NO. 3 SECTION 5

First Revised Sheet No. 7 Replaces Original Sheet No. 7

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

- 5.4 <u>Lifeline</u> (Cont'd)
 - 5.4.2 Regulations (Cont'd)
 - 7. A Lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local and miscellaneous service in accordance with Section 2 of this Tariff. Access to toll service may be denied for non-payment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
 - 8. Lifeline is not available for resale.
 - 5.4.3 Eligibility

To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following low-income assistance programs or have income at or below 135 percent of the Federal Poverty Guidelines [Note 1].

- 1. Supplemental Security Income (SSI)
- 2. Supplemental Nutrition Assistance Program (T)
- 3. Medicaid
- 4. Federal public housing / Section 8
- 5. Low Income Home Energy Assistance Program (LIHEAP)
- 6. Temporary Assistance to Needy Families program (TANF)
- 7. National School Lunch's free program (NSL)

All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

[Note 1] This provision is effective June 1, 2012.

(N)

Issue Date: March 9, 2012

ssued By:

Paul D. Gearheart, General Manager

Effective Date: April 17,2012 RANCH

3/12/2012

PUBLIC SERVICE COMMISSION OF KENTUCKY

PSC KY TARIFF NO. 3 SECTION 5 Original Sheet No. 8

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 <u>Lifeline</u> (Cont'd)

5.4.4 Certification

- 1. Proof of eligibility in any of the qualifying low-income programs should be provided to the company at the time of application for service. The Lifeline credit will not be established until the Company has received proof of eligibility. If the customer requests installation prior to the company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.
- 2. Proof of eligibility shall be in the form of an affidavit, certifying under penalty of perjury, that the subscriber is receiving benefits under one of the qualifying programs. It is the customer's responsibility to notify the company when the customer is no longer participating in any of the qualifying programs.
- 3. The company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal law. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
- 4. When a customer is determined to be ineligible as a result of an audit, the company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 17 1999

Issue Date: April 13, 1999

PURSUANT TO 807 KAR 5:011.

Effective Date: May 17, 1999

Issued By: Paul (Dea Mar Stephan) Bu

Paul R. Gearheart, General Manager

PSC KY TARIFF NO. 3 SECTION 5

Third Revised Sheet No. 9

Replaces Second Revised Sheet No. 9

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 <u>Lifeline</u> (Cont'd)

5.4.5 Application of Rates and Charges

- 1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
- 2. Service charges may be applicable for installing or changing Lifeline service.

3.

- 4. Service charges do not apply for converting existing service to Lifeline.
- 5. Life credits are limited to one per Household.

5.4.6 Credit Amount

The Lifeline credit passed through to the customer consists of:

Credit, one per Lifeline per Household, limited to the total amount of charges.

The State and Federal Credit, one per Lifeline.

Federal State
Lifeline Credit \$9.25 (**R**) \$3.50

Issue Date: June 25, 2012

Issued By: /s/ Paul D. Gearheart

Paul D. Gearheart, General Manager

Effective Date: TARIFE BRANCH

6/25/2012

PUBLIC SERVICE COMMISSION OF KENTUCKY

Coalfields Telephone Company – 260408

Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Coalfields Telephone Company - 260408 hereby certifies that throughout 2014, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream, and currently, it is taking reasonable steps to provide upon reasonable request actual speeds of at least 10 Mbps downstream/1 Mbps upstream broadband service at with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas as determined in an annual survey, and that requests for such service are met within a reasonable amount of time.

Coalfields Telephone Company (SAC 260408)

Response to Line 3012 - List of Community Anchor Institutions to Which the ETC Newly Began Providing Service

The FCC's *USF/ICC Transformation Order* requires a listing of community anchor institutions to which the ETC newly began providing broadband service. Coalfields Telephone Company hereby provides the FCC with a list of community anchor institutions to which it newly began providing access to broadband service in calendar year 2014.¹

Number	Name	Address
1	Pikeville Medical Center-Harold	246 KY Route 979 Harold, KY 41635
2	Eula Hall Health Center (Big Sandy Healthcare)	7629 KY Route 979 Grethel, KY 41631
3	Southeast Volunteer Fire Dept.	22815 KY Route 122 Melvin, KY 41650
4	Floyd Co Health Dept. WHWT BR	1403 KY Route 306 Ste 101 Wheelwright. KY 41669

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The FCC has defined community anchor institutions in Section 54.5 of its Rules as "schools, libraries, health care providers, community colleges, other institutions of higher education, and other community support organizations and entities."

ATTACHMENT - LINE 3017 ATTACHMENT REDACTED IN ENTIRETY